

## CELLINK BIO X Care Protection Plan:

# Save your time and energy for your research. We'll handle the rest.

We're here to help you keep your lab running smoothly. With the CELLINK Care Package, you can rely on an efficient support service, even after the system's original warranty runs out.

	CELLINK Standard Warranty	CELLINK Care Protection Plan
Technical phone support	Business hours through general support line	Direct number to dedicated support contact
Technical email support	Business hours through general support email	Direct email address to dedicated support contact
Hardware coverage	Yes	Yes
Repair time	8 business days	48 hours
Loaner unit during repair	No	Yes
Annual preventive maintenance (PM)	No	Yes, for every warranty year
Length of warranty coverage*	12 months	24 months**
Application support	20 hours ***	Unlimited

\* From time of purchase

\*\*If CELLINK CPP is purchased with system

\*\*\* \$100 per hour after first 20 hours

### Option 1: CPP 1

When you purchase the care package within one month of placing your order for a BIO X.

**\$ 4,900**

### CPP 1+

Also includes onboarding and installation on site.

**\$ 6,900**

### Option 2: CPP 6

When you purchase the care package within six months of placing your order for a BIO X.

**\$ 6,500**

### Option 3: CPP 12

When you purchase the care package within 12 months of placing your order for a BIO X.

**\$ 8,000**

**Save up to  
\$ 9,800**

Package's services amount to a total value of **\$ 14,700**